

**FALSE ADVERTISING COMPLAINT** -- I have been playing Big Fish Games online casino slots - Jackpot Magic Slots for approximately 2 years. In that time I have paid approximately \$2,000 or more to purchase fake coins to continue playing after constantly losing on the slots. Recently, a Federal Judge in your state ruled that these games constitute illegal online gambling (see that ruling attached,) and I totally concur with that ruling. Once players lose their free coins they are then forced to buy more fake coins to continue playing. The problem is - Big Fish Games is also guilty of **FALSE ADVERTISING** in my opinion. Each game introduction touts "Win Big...with 4 levels of Jackpots." See screen captures attached. Jackpots are generally at 4 different levels - 1)Mini Jackpot - 2)Mega Jackpot - 3)Monster Jackpot - 4)Colossal Jackpot. However, I have noticed during my play that jackpots above the Mini are either not turned on or not truly accessible to all players at all times. That means that players are buying coins to play and continually spinning (and losing) while trying to attain one of these jackpots - when they are not even truly possible to attain. This is a big rip-off and I consider it to be blatant **FALSE ADVERTISING**! Big Fish does not play fair and the consumer is being taken advantage of in a big way.

